

## **PRIVACY POLICY**

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As part of compliance with the provisions of article 5 of the Organic Law 15/1999 of 13 December on Personal Data Protection (LOPD), ALMUÑECAR HOTELS, SL (Hotel Victoria Playa) onwards the PROVIDER, informs users of this website using this document the use and processing of personal data provided or will provide in its navigation and data protection policy to be applied to such data.

### **TRAFFIC DATA**

Data traffic as the name of the access provider, IP address, date and time of access, links from which you access and other information of a similar or comparable nature can provide browsing of the site will be treated anonymously and with sole purpose of making statistics website visits <http://www.victoriaplayahotel.com>. A method of collecting additional information from your visits to our service, such as the pages of our site you visit or more services that the increased focus is recording or IP address of your computer. This IP protocol is a number that is automatically assigned to your computer whenever you surf. Any web page that you access immediately detects the presence of the terminal by its IP address. When you access any of our pages, your IP address is automatically stored. This collection is unique function, the development of a statistics visits to our website designed to show the performance of our services and allow us to improve day by day. According to the LSSI (Law of Services of the Information Society) THE PROVIDER keep records of navigation during the statutory deadline (one year), from the moment that the regulatory implementation of that legislation take place (as specifications of the Ministry of Telecommunications).

### **DUTY INFORMATION.**

The personal information collected through the web forms of EL Lender are stored in a file named CUSTOMERS aimed MANAGE CUSTOMER TO PROCEED TO STAY IN THE HOTEL, MANAGEMENT RESERVES AND CUSTOMER DATA THROUGH OUR WEB, FOR SOLUTION OF QUESTIONS AND / OR RESERVATIONS, CELEBRATION EVENT, SEND ADVERTISING THROUGH ELECTRONIC NEWSLETTERS, SPECIAL OFFERS AND ABOUT OUR PRODUCTS AND / OR SERVICES. And the file CURRICULUM VITAE order RECEPTION FOR POSSIBLE RESUME PERSONAL CHOICES THAT MAKE THE HOTEL. The lender collects certain personal data that is entered by the user freely on forms in order to be able to answer and identify the requests made by the user and manage reservations requested by it. It is reported that automatically manage this data for management, expansion and improvement of our services as well as technical and commercial purposes on the services offered. In any case, the data collected and processed by Lender are only essential for the purposes outlined above. The fields marked with an asterisk (\*) are those that require a mandatory response. If not covered the consequence is unable to provide the service that is to hire or failure to send the request for information. Accuracy of data The User is responsible for the accuracy of their data, promising to not introducing false data and to rectify them if necessary. The provider offers

available to the user all means so that you can proceed with the modification of data by designated forms on our website. You represent that when you enter your personal details but those of a third party authorized by it for its introduction.

### **REVOCAION OF CONSENT USER ADVERTISING PURPOSES**

The user may at any time revoke their for promotion and advertising of our products and / or services as sending commercial communications by sending an e-mail to the following address consent:  
[info@victoriaplayahotel.com](mailto:info@victoriaplayahotel.com)

### **SAFETY.**

<http://www.victoriaplayahotel.com> has adopted the technical and organizational measures in accordance with current regulations. And security levels appropriate to the data discussed are guaranteed.

### **Rights of access, rectification, cancellation and opposition.**

The user has the right to request and obtain information on their personal data under treatment, its origin (which in our case will always be the forms located on the web) and communications that may affect them. To obtain this information the user must apply to email: [info@victoriaplayahotel.com](mailto:info@victoriaplayahotel.com), same address to be sent the changes that have arisen. The request must be sent from the email address included on the form. Otherwise, your data will not be shown, not considered sufficiently proven their identity.

The PROVIDER is relieved from liability in the event that the sample request or data correction is performed from the email address that you have given us through any of the forms on the web, because in that case it is presumed the user who is done. Access will also be granted in the physical address AV. AMELIA SANCHEZ S / N PC: 18690 ALMUÑECAR-GRANADA (SPAIN) or by any other physical means right on the applicant's personality is demonstrated.

The user may request the correction or deletion of data, and this will be undertaken by the PROVIDER in a maximum period of 10 days. Cancellation involves blocking of your data, which will be retained for the event that are collected by the government authorities or by the Courts. Finally, may at any time exercise his rights of access, rectification, cancellation and opposition by sending a written ALMUÑECAR HOTELS SL (Hotel Victoria Playa) to the address indicated above, with the reference "Data Protection communication - "attaching a copy of their National Identity Card or equivalent identification document. Or by email to the address [info@victoriaplayahotel.com](mailto:info@victoriaplayahotel.com)